

For us, customer satisfaction is based on years of experience. As our customer, you will receive the finest quality repairs available... guaranteed in writing.

We are ready and most willing to answer all your questions concerning the estimating or repair process. Our professional staff will assist you with your insurance company. Their training assures you of quality repairs placing your satisfaction first.

Our policies and standards are designed to provide prompt, competent, courteous and professional service to all our customers.

Our philosophy, as professionals, is to exert every effort to eliminate problems before, during and after the repairs are made.

Our modern facilities, the most advanced equipment, trained craftsmen who care, factory-compatible paints and our written warranty add up to your satisfaction.

We want you to visit our auto body collision repair facility to be a positive experience and we will work hard to achieve that goal.

yours sincerely,

John Beclay

Owner

Limited Lifetime Warranty



Geauga Unibody & Paint, Inc., hereby provides a Limited Lifetime Warranty on repairs performed by the shop. This Limited Lifetime Warranty is valid only for as long as you own the vehicle stated herein, and is for the person whom this Limited Lifetime Warranty is granted and whose name appears herein and on the original work order, such as Sublet Work or Sublet Labor, are subject to the guarantee of those suppliers. This is a labor only, fragmented four-part Limited Lifetime Warranty, and stipulations pertaining to each fragmented four part are stated hereafter:

- 1. METALWORK:** Geauga Unibody & Paint, Inc., provides a Limited Lifetime Warranty, from effective date stated herein, on all metalwork and framework, to include welding & the application of materials utilized in making collision repairs against cracking, flaking, pitting or deterioration, excluding rust repairs. The shop will repair and repaint, excluding rust repairs, any metalwork warranted hereby, at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or car of the vehicle.
- 2. PAINTING, STRIPES AND DECALS:** Geauga Unibody & Paint, Inc., provides a Limited Lifetime Warranty, from effective data stated herein, on painting-related priming & paint work against solvent blistering, peeling, hazing, and excessive loss of pigmentation, and a **ONE (1) YEAR LIMITED WARRANTY** on the application and adhesion of decorative stripes & decals, excluding those defects which are caused by extreme enviromental conditions to which the vehicle may be exposed. The shop will re-prime, repaint, re-stripe or re-decal the specific section or sections of the vehicle warranted hereby (excluding rust repair), at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle. Paint warranty is valid only over OEM type finishes that are free of defect.
- 3. MECHANICAL REPAIRS:** Geauga Unibody & Paint, Inc., provides a Limited Lifetime Warranty, from effective data stated herein, on all mechanical repairs pertaining directly to original collision damage. The shop will re-repair any mechanical assembly or component warranted hereby, shop at its sole option, when claim is made within warranted period, unless caused by damaged resulting from unreasonable use, maintenance, or care of the vehicle.
- 4. PARTS:** Geauga Unibody & Paint, Inc., provides a **ONE (1) YEAR LIMITED WARRANTY**, from effective date stated herein, unless mfg, warranty is less, on **NEW OEM** parts installed by or at the shop. (Please Note: Shop warranty does not exceed Mfg warranty) The shop will repair or replace any defective part warranted hereby, at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

continued opposite side

- limited lifetime warranty continued -

LIMITED LIFETIME WARRANTY stipulations printed hereof are made a part hereof as though fully incorporated herein, and that said Shop agrees to be bound by each and every one thereof, (Please see other side.)

THIS WRITTEN LIMITED WARRANTY shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by Warranty Grantor. This warranty is not transferable.

SPECIFICALLY EXCLUDED:

- A. Incidental costs, such as towing fees, car rental charges, travel expenses, or assemblies and components which are not specifically covered by this LIMITED LIFETIME WARRANTY, nor are consequential damages such as damage to other assemblies & components resulting from a defective part or installation of such part installed or repaired during the repair.
- B. Rust through, and/or damaged caused by rusting of interior or exterior non-replaced panels, scratches & chipping acquired from driving conditions are not covered.

THIS STATED ALL THE LIMITED LIFETIME WARRANTIES made by the Shop & contains the only promises for which it will be responsible.

CUSTOMER'S OBLIGATIONS: In order to obtain the benefits of this warranty, the owner of the vehicle must do the following:

- i. Present the owner's copy of this warranty document to the warrantor before requesting warrantable repairs or parts, and;
- ii. Have any warrantable repair, adjustment, or inspection made only at the premises of the warrantor during normal business hours.

ALL WARRANTIES implied by law, including warranties of merchantability and fitness for a particular purpose, are hereby limited to the warranty period herein and shall expire at the end of such period.

Customer Name: _____ Date: _____

Mailing Address: _____

City, State, Zip: _____

Repair Order Number: _____ Mileage: _____

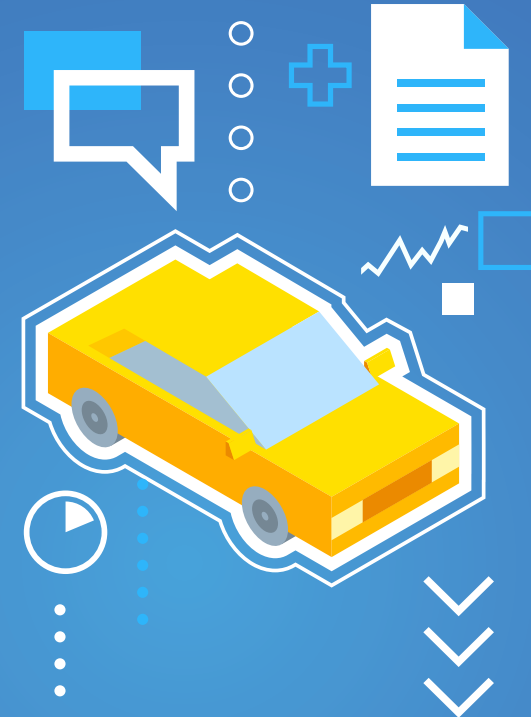
Vehicle Year/Make/Model: _____

VIN Number _____ Color: _____

Authorized Warrantor Signature: _____

OUR...

WRITTEN WARRANTY



Insist on the Quality of...



Geauga Unibody
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